

# Improved Systems Performance Team

Friday, February 2
Sarah Good, Team Lead
Meeting report submitted by Denise Lantz

## 1. Call to Change

## Call to Change forms:

Updates have been made from the last meeting to reflect updated data and goals per the recommendations at the last meeting. On the provider call to change form, we would like to reword the bottom of the provider sheet be more direct in steps to overcome and address hesitancy to:

"If a parent has concerns about the vaccine, listen respectfully, clarify their concern, then discuss the vaccine in a non-judgmental way, seeking to address the parent's concerns."

Does the group approve this change? (No objections by IKC members when the update was shared during report-out.)

### 2. WebIZ

Sarah Good with KFMC has a consultant available through July of 2019 with hours who can help offices and providers with their reporting requirements. They are planning to launch an education and outreach campaign April 1<sup>st</sup> with a series of virtual learning sessions in an effort to get providers using WebIZ while they still have funding to assist with this effort. They are using Medicare Claims Data from 2016 to know who to target.

### 3. Toolkits

There are pieces within the three toolkits that are the same. The ISP team is just starting to pull this information together to make an adolescent toolkit available. The ISP team hopes to have this done by the April meeting.